

How Oracle IT Achieves High Service Levels for Oracle Applications

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Summary

From customer services to accounting to manufacturing, Oracle uses Oracle E-Business Suite and Siebel to run all its business operations. Ensuring optimum application service levels is critical to the effectiveness and profitability of the company.

In this session, Oracle will reveal the key strategies and tactics that it uses to manage these applications and the underlying infrastructure that powers them.

The presentation will also discuss Oracle Application Management Suite for Oracle E-Business Suite and Oracle Application Management Suite for Siebel, which are used to support the management methodology.

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