

# Get rid of your customizations

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## **Introduction**

No matter when the customization was created (In the implementation project, After the Project) they all becomes a Burdon on the organization as they need to be maintained, it causes difficulties in Upgrades and Patch Installations. Vendors will not support it, Documentation is a hack, after a while nobody remembers who ask for it and what the business justification for it was.

It is most common that nobody asks the important question about existing customizations:

- Does it fit the changing business needs?
- Is it in conjunction with best practices?

In This presentation I will show you methods and tools to get rid of your customization

## **Basic Assumptions**

This presentation relates to "Off the Shelf" core organization Systems (e.g. Oracle EBS, Oracle CRM etc.)

Customization: Change of the core system functionality. Neither Interface nor Report are called customizations.

## **How to eliminate you customizations:**

### 1) Process

Map the full list of customizations

Check the use of the customizations

Learn thoroughly the customizations which are in use:

- Are they replacing existing system processes?
- Is the code efficient?
- Does the customization fit the business requirements?
- Ask the business owner what was the requirement and does the customization fits his need?
- Map the business process to find out if it can be changed to the system's best practice
- Learn about future releases of the software – see if a new functionality is coming that might replace the customized code.
- Check to see if there are third party tools that might solve the problem

### 2) Which **tools** are available for me?

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